## **Anderson Brothers Core Policy**

## **CORE POLICY**

Unless prior arrangements have been made, all invoices are to be paid in full including any core charges. Short paying core charges will not be accepted.

All cores are to be returned via freight carrier of ourchoice to:

Anderson Brothers Inc. 9111N Vancouver Ave. Portland, Oregon 97217

All cores are subject to a visual inspection upon return. Some cores may be subject to a reduced credit allowance based on the following criteria.

- Transmissions with a visibly broken main case will be subject up to a \$750.00 reduction in your core credit allowance.
- Differentials with a visibly bad or broken carrier & caps are subject up to a \$400.00 reduction in your core credit allowance.
- Any transmission or differential that is burned up due to improper lube levels, or units that have severe rust as a result of prolonged weather exposure will not be acceptable for any core credit allowance.

Any cores that will not be accepted may be returned to you F.O.B. Portland, or scrapped at your discretion. You will be notified by phone if any core return is unacceptable or if there are other deductions to your original invoiced core charge.

Please carefully inspect the cores that you receive from your customers. If there areany questions or concerns on core credit allowances, please contact us.

All cores must be like for like, unless prior arrangements have been made. Cores may not be returned unassembled, and must be 100% complete. If not, we will automatically deduct 50% of the core return value as stated on the invoice.

Cores that are returned that have not been completely drained of oil will receive a 25% deduction for their original stated core value.

Cores (under our criteria) are fully refundable for up to 12 months from date of purchase.